

HEALTH & WELLBEING BOARD

Subject Heading:

Havering's Local Account 2015

Board Lead:

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Report Author and contact details:

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The subject matter of this report deals with the following priorities of the Health and Wellbeing Strategy

- Priority 1: Early help for vulnerable people
- Priority 2: Improved identification and support for people with dementia
- Priority 3: Earlier detection of cancer
- Priority 4: Tackling obesity
- Priority 5: Better integrated care for the 'frail elderly' population
- Priority 6: Better integrated care for vulnerable children
- Priority 7: Reducing avoidable hospital admissions
- Priority 8: Improve the quality of services to ensure that patient experience and long-term health outcomes are the best they can be

SUMMARY

The government requires each local authority to publish annually a "Local Account" of its adult social care activity. This Havering Local Account summarises adult social care and support achievements in 2013-15 and ambitions for the future.

A local account of our services explains:

- What services we support and spend money on
- What we have achieved
- The changes and challenges we face
- Our ambitions and plans for further improvement

It will be published on our website to report publicly on performance and provides accountability to local people and partners.

The Local Account for 2015/16 will be published in the autumn of 2016.

RECOMMENDATIONS

1. That the Health and Wellbeing Board note the Local Account 2015 prior to publication.

REPORT DETAIL

The key messages of the Local Account 2015 include:

1 The services we provide:

Havering Council has a responsibility to care for and protect the Borough's most vulnerable residents but also helps all local people to help themselves. From equipment & adaptations to direct payments, assistive technology to leisure activities, Havering provides a range of support to help people do as much as they can for themselves and stay healthy. For those who need it most, Havering Council and its partners provide services that help them lead better, and more comfortable, lives.

- 1.1 In 2016/14 we supported **7,000** service users, with 5,500 being over the age of 65, and including 2,600 people over the age of 85. This increased to more than **7,500** in 2014/15 with almost 6,000 of them over the age of 65, and 3,000 over the age of 85.

2. The financial challenge

- 2.1 Havering Council faces financial challenges as it manages funding reductions and inflationary costs, provides services to a growing and ageing local population and meets new legislative responsibilities.
- 2.2 Adult social care needs to save £10.3 million over the three years 2015/16 to 2018/19. This is on top of the £8.9 million the service has saved in the previous three years 2012/13 to 2014/15. Havering receives the fourth lowest government grant in London.
- 2.3 The Council has made a strong commitment to deliver all statutory services like adult social care and improve services. It remains committed to protecting the

services that matter most to the residents of Havering and keeping local people safe.

3. **Our Objectives**

3.1 The Local Account outlines the progress against priority areas in Havering and the plans for the future. These priority areas include:

- Older people
- People with disabilities (physical, sensory and learning)
- People with mental health needs
- Carers
- Providing choice
- Preventing or delaying the need for health and social care
- Improving and maintaining well-being
- Keeping people safe

4. **Examples of Good Practice**

Safeguarding

4.1 Havering's Multi Agency Safeguarding Hub (MASH) brings together the Council, police, health, and probation services and joins-up information that is already known within separate organisations to inform safeguarding decisions. For those residents that don't meet the statutory thresholds for support, a Multi Agency Risk Assessment Conference (MARAC) enables information to be shared between different statutory and voluntary sector agencies.

4.2 The MASH and MARAC were recognised nationally as Havering was shortlisted in the Innovation in Social Care MJ Achievement Award 2015.

Dementia Friendly Community

4.3 The Havering Dementia Action Alliance was developed with our partners to help those affected by the disease. The Alliance, which has more than 75 member organisations, won the Best Dementia Friendly Community Initiative in the Dementia Friendly Awards, and the Community Organisation Award for Disability in The National Diversity Awards.

Improving Health and Wellbeing

4.4 The work of this Health and Wellbeing Board was shortlisted for the Best Health and Well-Being initiative at the 2015 APSE Awards.

Implementing the Care Act

4.5 Havering has redesigned many of its services to meet our responsibilities under the Care Act 2014.

Improving communication with social care providers

4.6 Havering has launched an online care network for the Borough's social care providers.

5. The challenges ahead

5.1 With even more Havering residents dependent on care and support services provided by Havering Council and its partners, the biggest challenge remains meeting the needs of a growing number of service users - particularly those aged over 65 - with the resources and funding available.

IMPLICATIONS AND RISKS

Financial implications and risks:

The financial situation, as outlined in the 2015 local account, remains challenging with large savings targets and growing demand. We continue to work closely with partners and agencies to manage resources wisely and target these to support those who are most vulnerable in our society.

There are no direct implications arising from this report which is for information only.

Legal implications and risks:

The Local Account must be produced and published annually to meet Government requirements.

The Local Account is a key mechanism for demonstrating accountability for performance and outcomes, and for sharing information.

Human Resources implications and risks:

There are no direct implications arising from this report which is for information only.

Equalities implications and risks:

The local account sets out how the Council has delivered and will continue to deliver services to communities in Havering and as such will protect the most vulnerable members within these communities.

BACKGROUND PAPERS

Adult Social Care Services in Havering, a Local Account 2015.